

ACCOUNT MANAGEMENT TOOL FOR E-BILLING SYSTEM

ABSTRACT OF THE DISCLOSURE

An account management methodology and system for sales representatives of an enterprise employing an e-billing system including a computer system accessible for on-line interactive communication of product and service invoices to users. The account management tool includes a database for storing customer account information including customer invoices, the customer information including information for associating a customer account with a particular sales representative; a mechanism for retrieving from the database a list of all customer accounts associated with the sales representative; and, a device for transmitting a list of customer accounts associated with the sales representative to a sales representative browser device for that sales representative's review. The account management methodology and system includes an e-mail notification feature enabling receipt of email notifying a sales representative that a customer has signed up for (or) has been deleted from e-billing. A sales representative is further provided with the ability to turn off/on this email notification.